## Downloading your digital images on a mobile device.

Head to your image review page. You will need to contact <u>woof@pawsomepics.co.uk</u> to inform us on your image selection.

Once you have your image purchase link, you can follow this guide.

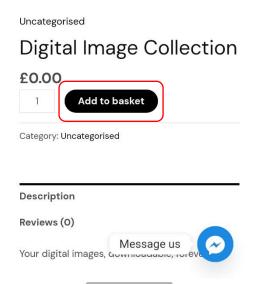
## Step 1

Head to your image purchase link. Here you will need to purchase the images, unless you have selected your included 1 free image, in this case it will be a free of charge order.



Click the add to basket link. Highlighted in red

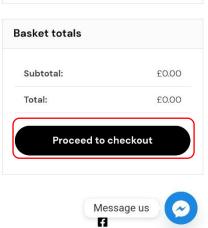




Next you will need to head to your basket, you can find the basket link in the menu on the top bar.

08:15 🖪 🕅 : (D) Pawsome Pawsome Product: Digital Image Collection £0.00 Price: Quantity: 1 Subtotal: £0.00 Coupon code Apply coupon Update basket **Basket totals** 

Select proceed to checkout using the button highlighted in red.

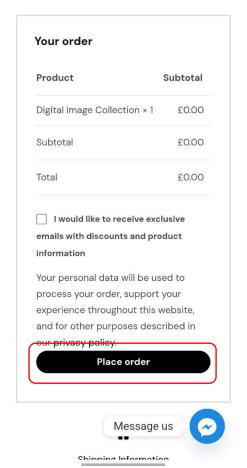


You will need to fill out the personal details form. This will automatically create you a user account for our site. You can find all of your invoices, orders and digital downloads in the my account page.





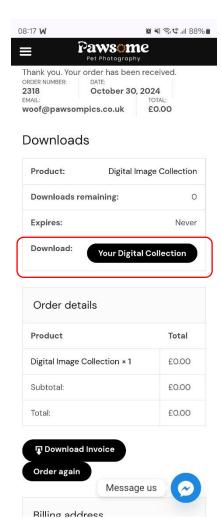
Once you have completed the form, please hit the place order button highlighted in red. If you are purchasing a full collection you will need to enter your card details and complete the purchase before moving to the next step. If you are obtaining free image only or have paid by bank transfer, you will not need to enter any card details.



Once you have completed your transaction you will find your order review page. This will have your download link. The download will come in the form of a zip folder, which will need to be extracted in your 'my files' app.

You can also download your invoice at this stage if you require.

Hit the download link as highlighted in red.





## My account

Dashboard	
Orders	
Downloads	
Addresses	
Payment methods	
Account details	
Log out	

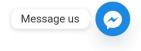
Hello Pawsome Pics (not Pawsome Pics? Log out)

From your account dashboard you can view your recent orders, manage your shipping and billing addresses, and edit your password and account details.

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**Shipping Information** 

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If you would like to download your images at a later date, your download link will be available in the my account page.

The my account page holds all of your previous orders, downloads and invoices. These will be viewable forever. Just navigate through the links as in the image to the left.

Once you download your zip file, your device will prompt you to extract the file. We use zip files for your collections due to the large file sizes of full resolution images. This means that we can provide your images on the download link forever.

You can request your images to be loaded onto a USB stick and posted to your home address if you prefer, although this incurs an additional charge. You can add this as a product at checkout, it is listed as a recommended product in your basket or is available on our online store.

We can provide a range of prints, frames and canvases – most of which are on our online store, if you require anything that you cannot find please get in touch, we can offer almost any product you may require.